

Update - July Chiswick



Welcome

This is a new monthly newsletter from Hounslow Highways to explain what we have been doing in your community and how we have been performing in certain areas.

Opening of our New Home

Hounslow Highways have invested in new offices and a refurbished depot to provide a central location for its services to run from for the next 25 years. The Ringway HH Service Director Rob Gillespie commented "It was always our aim to offer a long-term legacy to hand back to L B Hounslow at the end of the contract term. I am extremely pleased that all our staff are together in one base. A service is about people and staff who are motivated by their surroundings, have a positive effect on the overall business and service we provide."

Jubilee House Depot was officially opened by the Mayor of Hounslow, Councillor Sachin Gupta, on Friday 21 June 2013.

If you would like a site tour of our offices and depot please contact Trang Quan, Head of Supplier Performance in the London Borough of Hounslow client team, at highwayspfi@hounslow.gov.uk

Working with the Community

As part of our commitment to work directly with our residents, Hounslow Highways provided additional street cleansing resources at various summer street parties across the borough. Flanders Road, Chiswick had their party on Sunday 7 July and Hounslow Highways received great praise from the residents for ensuring the street was ready for their party.

"Wow!! We were so incredibly impressed with the crew that cleaned Flanders Road for our street party. Efficient, thorough, good natured, eager to please - what a pleasure as a resident to receive such a high level of service and with a smile! Truly our road was so clean we could have eaten off it! Thank you to all who put their time, energy and hard work into make our dear Flanders Road sparkle".

If you would like information about who we are and what we do please contact the LB Hounslow client team at Highwayspfi@hounslow.gov.uk



Before



After



Opening



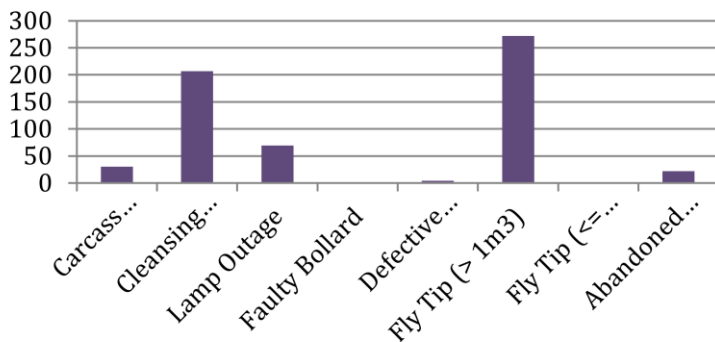
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How did we do in your area last month?

Did you know we dealt with over 2100 enquiries last month across the entire Borough? Topics ranged from fly tipping, to replacing lamp columns, to repairing potholes to investigating abandoned vehicles.

Within your area, Chiswick, we dealt with 368 enquiries. How does this compare with the whole of the Borough for the month? Check out the graphs below!

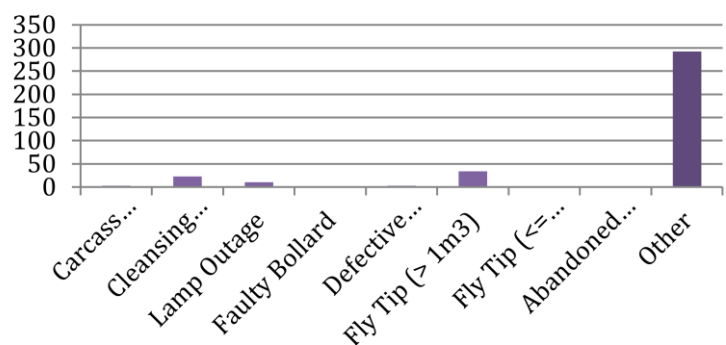
Total for Hounslow



With less than 12% of all fly tips and litter complaints across Hounslow occurring here...

...Chiswick was the cleanest area in the Borough! Other enquiries related to highways (24%), information requests (22%) and arboriculture/grounds maintenance (13%).

Chiswick Area



Update - July Chiswick



Delivering better streets

Tree Pruning - Clean Sweep

As part of the "Clean sweep" scheduled programme of works we are currently visiting every tree in the borough and undertaking the following works:

1. Pruning low branches to improve pedestrian access.
2. Removing basal sucker growth.
3. Clearing low road signs and street furniture.

These works are programmed for the following wards in July:

- Chiswick
- Turnham Green

Lime Trees

Due to their high growth rate and propensity to produce sucker growth (fast-growing obstructive growth affecting the footways), particular attention will be paid to lime trees on the project network which will receive the following works as part of the first of two schedules of programmed works:

1. Basal epicormic (low but fast growing branches) will have additional growth removed.
2. Low branches lifted to improve pedestrian access.

These works are programmed for the following wards in July:

- Chiswick Homefield
- Chiswick Riverside
- Turnham Green.

Tree Removal Programme

It is necessary to undertake tree removal works in your area over the next four weeks. It is unfortunate that any trees should be removed but is necessary to ensure the safety of the network, its users and adjoining properties. All trees will be replaced in the same or next most appropriate location with a species of similar type if possible to enhance the local community.

We appreciate how important trees are to residents considering a fifth of Hounslow's total tree stock is based in Chiswick. To maintain the contributions trees make to the health of the environment every tree removed is replaced with an appropriate species in the same or similar location.

Advance warning letters will be issued to properties affected but if you would like more information please visit <http://www.hounslowhighways.org/65-street-trees.html>.

Remaining tree works in July			
Ward	Fells	Stock	% of stock
Hounslow	63	2082	3.03%



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Shrub Beds

Shrub beds receive a comprehensive reshaping prune as part of their winter maintenance; this is completed by the end of February. They will then be pruned again during August and September at the end of the growing season to remove any obstructions, improve sightlines and to maintain their shape over the winter months.

Grass cutting

We will begin cutting Highway grass areas at the beginning of March of each year, with the final cut being completed by the beginning of October. There will be 15 separate cuts over this period.

- Grass verges will be trimmed to maintain a defined edge to minimise encroachment on the footpath.
- The height of the grass will be maintained within the specified height during the growing season.

Activity	July			
	Wk 1	Wk 2	Wk 3	Wk 4
Cut 7	X			
Cut 8		X	X	
Cut 9				X
Grass edge trimming	X	X	X	X

Hounslow Highways Website

To improve communications to residents we have made improvements to our website, making it easier to find information and send enquiries to us. Improvements include:

- Full programme of works for the Carriageway, Footway & Street Lighting Programmes on a map based view (colour coded) so that you see works already complete across the borough.
<http://www.hounslowhighways.org/44-my-works.html>
- More FAQs to provide information up front on what, when, why and how we do things.
- Ability to attach links to enquiries to evidence your concerns.
<http://www.hounslowhighways.org/38-contact-us.html>
- Future improvements include: the ability to see indicative street cleansing dates by street, and a mapping tool to pinpoint where residents have identified issues



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Works Coming to Your area in the next 4 weeks

Street lighting

Road	RSL Description	Ward	Planned Start Date	Planned Finish Date
Prebend Gardens	Chiswick High Road to junction Prebend Gardens	Chiswick Homefields	01/07/2013	05/07/2013
Coombe Road	Devonshire Road to end of road (Coombe Road)		08/07/2013	12/07/2013
Alkerden Road	Devonshire Road to Swanscombe Road		08/07/2013	12/07/2013
Brackley Terrace	Junction Brackley Road to end of road		08/07/2013	12/07/2013
Annandale Road	Ingress Street to Swanscombe Road		08/07/2013	12/07/2013
Annandale Road	Chiswick High Road to Ingress Street		08/07/2013	12/07/2013
Cranbrook Road	Chiswick Lane to Chiswick High Road		15/07/2013	19/07/2013
Sutherland Road	Paxton Road to Hogarth Road		15/07/2013	19/07/2013
Edensor Road	Roundabout Corney Road to end of island (left splay)		15/07/2013	19/07/2013
Edensor Gardens	Roundabout Edensor Gardens to roundabout Edensor Gardens		15/07/2013	19/07/2013
Edensor Gardens	Roundabout Edensor Gardens to Anstice Close		15/07/2013	19/07/2013
Edensor Gardens	Edensor Gardens T junction to end of circle		15/07/2013	19/07/2013
Edensor Gardens	Edensor Gardens T junction to end of circle (Edensor Gardens eastern boundary)		15/07/2013	19/07/2013
Edensor Gardens	Edensor Gardens T junction to end of road (Edensor Gardens)		15/07/2013	19/07/2013
Edensor Gardens	Edensor Gardens T junction to end of circle (Edensor Gardens)		15/07/2013	19/07/2013
Prebend Gardens	Junction Chiswick High Road to junction Bath Road		15/07/2013	19/07/2013
Dartmouth Place	Corney Road to end of road		22/07/2013	26/07/2013
Corney Road	Roundabout Corney Road to roundabout Corney Road		22/07/2013	26/07/2013
Edensor Road	Edensor Gardens to end of island (left splay)		22/07/2013	26/07/2013
Edensor Road	Great Chertsey Road to Edensor Gardens		22/07/2013	26/07/2013
Edensor Gardens	Roundabout Edensor Gardens to Edensor Road		22/07/2013	26/07/2013
Pleydell Avenue	South side to Vaughan Avenue		22/07/2013	26/07/2013
Southside	Stamford Brook Avenue to Prebend Gardens		22/07/2013	26/07/2013
Swanscombe Road	Junction Brackley Road to Devonshire Road		29/07/2013	02/08/2013
Swanscombe Road	Swanscombe Road to Coombe Road		29/07/2013	02/08/2013
Brackley Road	Chiswick High Road to junction Swanscombe Road		29/07/2013	02/08/2013
Paxton Road	Great Chertsey Road to Sutherland Road		29/07/2013	02/08/2013
Sutton Court Road	Junction Stavelley Road to near Egerton House entrance		08/07/2013	12/07/2013
Bolton Road	Cavendish Road to Grove Park Road		08/07/2013	12/07/2013
Grove Park Road	Spencer Road to Hartington Road		08/07/2013	12/07/2013
The Lindens	The Lindens to end of road		08/07/2013	12/07/2013
The Lindens	Hartington Road to The Lindens		08/07/2013	12/07/2013
Russell Kerr Close	Burlington Lane to end of road (Russell Kerr Close)	15/07/2013	19/07/2013	
Station Approach	Grove Park to Spencer Road	22/07/2013	26/07/2013	
Burlington Lane	Great Chertsey Road to Staveley Road	22/07/2013	26/07/2013	

Please note that all of the dates below are indicative and may change due to seasonal and other external factors.



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Road	RSL Description	Ward	Planned Start Date	Planned Finish Date
Burlington Lane	Staveley Road to junction Sutton Court Road	Chiswick	22/07/2013	26/07/2013
Chatsworth Road	Staveley Road to Chesterfield Road	Riverside	29/07/2013	02/08/2013
Linden Passage	Duke Road to Linden Gardens	Turnham Green	08/07/2013	12/07/2013
Linden Gardens	Chiswick High Road to Chiswick High Road		08/07/2013	12/07/2013
Prince Of Wales Terrace	Devonshire Road to end of road (Prince of Wales Terrace)		08/07/2013	12/07/2013
Binns Road	Duke Road to Dale Street (Binns Road)		08/07/2013	12/07/2013
Dale Street	Glebe Street to Fraser Street		08/07/2013	12/07/2013
Garth Road	Barrowgate Road to end of road (Garth Road)		08/07/2013	12/07/2013
Barrowgate Road	Heathfield Gardens to Sutton Court Road		08/07/2013	12/07/2013
Sutton Court Road	Near Chiswick Methodist Church to Heathfield Terrace		08/07/2013	12/07/2013
Fishers Lane	Arnott Close to Chiswick High Road		15/07/2013	19/07/2013
Fishers Lane	Chiswick Common Road to Arnott Close		15/07/2013	19/07/2013
Fishers Lane	Boundary to Chiswick Common Road		15/07/2013	19/07/2013
Dolman Road	Fishers Lane to end of island		15/07/2013	19/07/2013
Dolman Road	Clifton Gardens to end of island		15/07/2013	19/07/2013
Dolman Road	Junction Belmont Road to Clifton Gardens		15/07/2013	19/07/2013
Clifton Gardens	Dolman Road to Chiswick High Road		15/07/2013	19/07/2013
Essex Place	Acton Lane to end of road		22/07/2013	26/07/2013
Essex Place Square	Chiswick High Rad to end of road (Essex Place Square)	22/07/2013	26/07/2013	
Chiswick Road	Start of island to Chiswick High Road	22/07/2013	26/07/2013	

Footway

Road Name	RSL description	Ward	Planned Start Date	Planned Finish Date
Footway	Near flyover to near Riverside Leisure Centre	Chiswick Homefields	01/07/2013	30/07/2013
Cavendish Road	Hartington Road to Bolton Road (Cavendish Road)	Chiswick	05/07/2013	05/08/2013
Devonshire Gardens	Hartington Road to Bolton Road (Devonshire Gardens)	Riverside	29/07/2013	18/09/2013
Chiswick Road	Acton Lane to start of island	Turnham Green	01/07/2013	10/07/2013
Park Road North	Barrowgate Road to end of road (Park Road North)		03/07/2013	12/07/2013
Glebe Street	Junction Duke Road to end of road		15/07/2013	17/07/2013
Hadley Gardens	Wavendon Avenue to Dukes Avenue		16/07/2013	01/08/2013

Carriageway

Street Name	RSL Description	Ward	Planned Start Date	Planned Completion
Chiswick High Road	Mayfield Avenue to Turnham Green Terrace	Chiswick Homefields	11/07/2013	12/07/2013
Acton Lane	Chiswick High Road to Chiswick Road	Turnham Green	18/07/2013	19/07/2013
Hadley Gardens	Wavendon Avenue to Dukes Avenue		22/07/2013	23/07/2013
Barrowgate Road	Sutton Court Road to Dukes Avenue (Barrowgate Road)		23/07/2013	23/07/2013

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In future we will list below any works programmed in the previous month that have been delayed along with the new start/ end date and the reason for delay so you can see how we are performing on works in your area.

Location	Location Description	Ward	Start Date	Finish Date	Reason

Additional Works in July

Location	Description of Works	Ward	Start Date	Finish Date	Comment
Chesterfield Rd, Grove Park Gardens Park Road	White Bar marking to deter parking in front of driveways.	Chiswick	01 July 13	12 July 13	Delayed due to parked cars obstructing lining area
100 Turnham Green Terrace 391 Chiswick High Road	Amendments to Lining & signing for taxi ranks on Turnham Green Terrace & Chiswick High Road	Chiswick	31 July 13	06 Aug 13	Improvements to taxi ranks

