

# Update - July Brentford/Isleworth



Delivering better streets

## Welcome

This is a new monthly newsletter from Hounslow Highways to explain what we have been doing in your community and how we have been performing in certain areas.

## Opening of our New Home

Hounslow Highways have invested in new offices and a refurbished depot to provide a central location for its services to run from for the next 25 years. The Ringway HH Service Director Rob Gillespie commented "It was always our aim to offer a long-term legacy to hand back to L B Hounslow at the end of the contract term. I am extremely pleased that all our staff are together in one base. A service is about people and staff who are motivated by their surroundings, have a positive effect on the overall business and service we provide."

Jubilee House Depot was officially opened by the Mayor of Hounslow, Councillor Sachin Gupta, on Friday 21 June 2013.

If you would like a site tour of our offices and depot please contact Trang Quan in the London Borough of Hounslow client team. At [Highwayspfi@hounslow.gov.uk](mailto:Highwayspfi@hounslow.gov.uk)

If you would like information about who we are and what we do please contact the LB Hounslow client team at [Highwayspfi@hounslow.gov.uk](mailto:Highwayspfi@hounslow.gov.uk)

## Working with the Community

On Saturday 29 June, Hounslow Highways assisted the Tidal Crane Association with their annual River Clearing Day providing two skips. With the provision of a skip for organic waste, the volunteers were also able to cut back some of the trees which were impeding navigation.

The volunteers – residents whose homes back onto the river, and their children climbed into the Crane and walked upriver gathering rubbish, pulling up balsam and cutting overhanging branches. The rubbish was floated on one of the volunteers' boats back upriver to the skips, which were then loaded up when clearing finished at lunch time.

Hilary Thomson of the Tidal Crane Association said "Our Annual River Clearing keeps this beautiful Thames tributary looking good for everyone to enjoy and it's also a great way to involve the whole riverside community in an enjoyable, fun day. Hounslow Council and now Hounslow Highways have supported us with skips for as far back as we can remember, and River Clearing simply wouldn't be possible without them."



Before



After



Jubilee House



London Borough  
of Hounslow

Contact us through our website  
[www.hounslowhighways.org](http://www.hounslowhighways.org)  
or the London Borough of Hounslow call centre  
0208 583 2000

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## Working with the Community

As part of our commitment to work directly with our residents, Hounslow Highways provided additional street cleansing resources at various summer street parties across the borough.

We provided extra litter bins, green sacks and street cleansing for the street party in Church Street, Isleworth which took place on Saturday 1 June. The sacks were picked up after the event. "I just wanted to drop you a note to say thanks for all your help over the weekend. The bins arrived and were collected exactly to schedule, and having them made a real difference to the day. Plus of course the street cleaning made the area look much better as well. Please pass on our thanks to all involved.

We had several hundred people enjoy the afternoon, including the Major and the local press, and we raised about £3000 for local charities."



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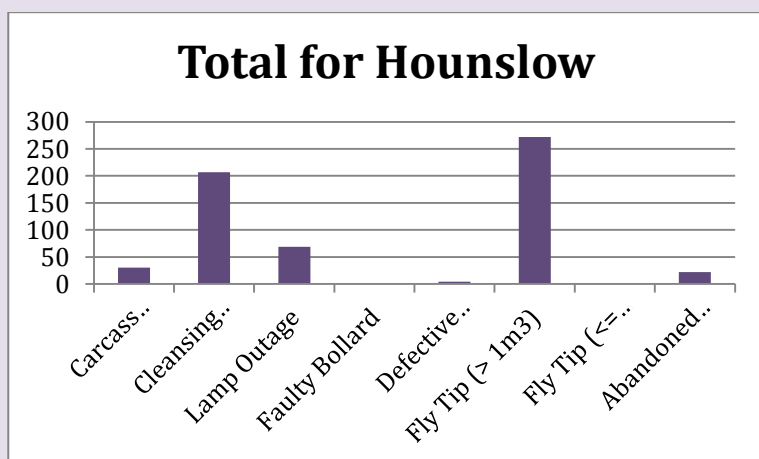


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## How did we do in your area last month?

Did you know we dealt with over 2100 enquiries last month across the entire Borough? Topics ranged from fly tipping, to replacing lamp columns, to repairing potholes to investigating abandoned vehicles.

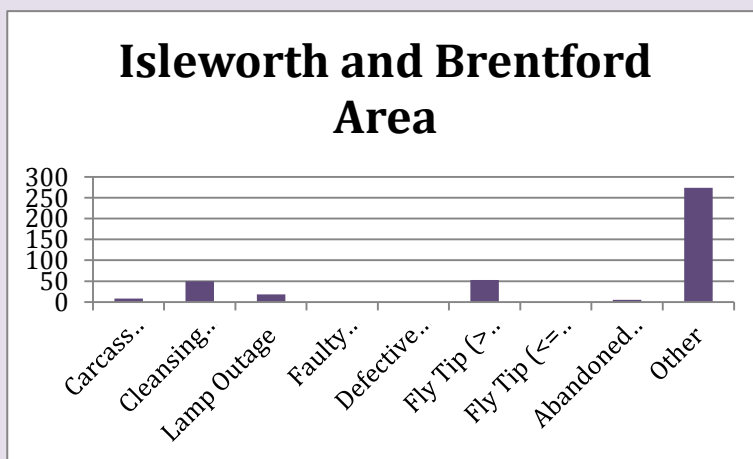
Within your area, Isleworth and Brentford, we dealt with 408 enquiries. How does this compare with the whole of the Borough for the month? Check out the graphs below!



More than a quarter of all lamp outages and animal carcasses were reported in the Isleworth and Brentford area, and less than a fifth of all the Borough's fly tips.

Under the 'Other' category, Hounslow Highways received:

- 98 enquiries relating to the condition of the highway (potholes, obstructions, blocked gullies);
- 52 issues around grounds maintenance, shrubs and damage to and from trees on the network; and
- 55 general enquiries within the Central area regarding time, condition and level of services.



## Tree Pruning - Clean Sweep

As part of the “Clean sweep” scheduled programme of works we are currently visiting every tree in the borough and undertaking the following works, pruning low branches to improve pedestrian access.

1. Removing basal sucker growth (low fast growing branches).
2. Clearing low road signs and street furniture.

## Lime Trees

Due to their high growth rate and propensity to produce sucker growth (fast growing obstructive growth affecting the footways), particular attention will be paid to lime trees on the project network which will receive the following works as part of the first of two schedules of programmed works.

1. Basal epicormic (low fast growing branches) growth removed.
2. Low branches lifted to improve pedestrian access.

These works are not programmed in Isleworth and Brentford in July;

## Tree Removal Programme

It is necessary to undertake tree removal works in your area over the next 4 weeks. It is unfortunate that any trees should be removed but is necessary to ensure the safety of the network, its users and adjoining properties. All trees will be replaced in the same or next most appropriate location with a species of similar type if possible to enhance the local community.

We appreciate how important trees are to residents, however to maintain the contributions trees make to the health of the environment every tree removed is replaced with an appropriate species in the same or similar location.

Advance warning letters will be issued to properties affected but if you would like more information please go to <http://www.hounslowhighways.org/65-street-trees.html>.

**Remaining tree works in July**

Ward	Fells	Stock	% of stock
Isleworth	44	855	5.15
Brentford	5	504	0.99
Osterley	1	1028	0.10

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## Shrub Beds

Shrub beds receive a comprehensive reshaping prune as part of their winter maintenance, completed by the end of February. They will then be pruned again during August and September at the end of the growing season to remove any obstructions, improve sightlines and to maintain their shape over the winter months. A schedule by ward will be available in the next newsletter.

## Grass cutting

We will begin cutting Highway grass areas at the beginning of March of each year, with the final cut being completed by the beginning of October. There will be 15 separate cut over this period

- Grass verges will be trimmed to maintain a defined edge to minimise encroachment on the footpath.
- The height of the grass will be maintained to a pre-agreed height during the growing season.

Activity	July			
	1-7	8-15	16-23	24-31
Cut 7	X			
Cut 8		X	X	
Cut 9				X
Grass edge trimming	X	X	X	X

## Hounslow Highways Website

To improve communications to residents we have made improvements to our website, making it easier to find information and send enquiries to us. Improvements include:

- Full programme of works for the Carriageway, Footway & Street lighting Programmes on a map based view (colour coded) so that you see works already complete across the borough.  
<http://www.hounslowhighways.org/44-my-works.html>
- More FAQs to provide information up front on what, when, why and how we do things.
- Ability to attach links to enquiries to evidence your concerns.  
<http://www.hounslowhighways.org/38-contact-us.html>
- Future improvements include: the ability to see indicative street cleansing dates by street, and a mapping tool to pinpoint where residents have identified issues.



**Works Coming to Your area in the next 4 weeks Please note that all of the dates below are indicative and may change due to seasonal and other external factors.**

## Street lighting

Road	RSL Description	Ward	Planned Start Date	Planned Finish Date	
Footway	Carville Crescent to Lionel Road North	Brentford	01/07/2013	05/07/2013	
Lionel Road	Start of island to Great West Road (Lionel Road)		01/07/2013	05/07/2013	
South Ealing Road	Junction Whitestile Road to boundary		01/07/2013	05/07/2013	
Ealing Road	Great West Road to junction Whitestile Road		01/07/2013	05/07/2013	
Lionel Road	Lionel Road North to boundary (Lionel Road)		01/07/2013	05/07/2013	
Lionel Road	Great West Road to Lionel Road North		01/07/2013	05/07/2013	
Lionel Road	Lionel Road North to boundary (Lionel Road northern boundary)		01/07/2013	05/07/2013	
Ealing Road	New Road to Great West Road		08/07/2013	12/07/2013	
Ealing Road	Burford Road to New Road		08/07/2013	12/07/2013	
Ealing Road	Braemar Road to Burford Road		08/07/2013	12/07/2013	
Ealing Road	High Street to Braemar Road		08/07/2013	12/07/2013	
Burford Road	Burford Road to end of road		08/07/2013	12/07/2013	
Burford Road	Ealing Road to junction Green Dragon Lane		08/07/2013	12/07/2013	
Ealing Road	Burford Road to end of road (Ealing Road)		08/07/2013	12/07/2013	
Clayponds Lane	Junction Burford Road to Great West Road		22/07/2013	26/07/2013	
Netley Road	Netley Road T junction to end of road		22/07/2013	26/07/2013	
Green Dragon Lane	Junction Burford Road to Kew Bridge Road		22/07/2013	26/07/2013	
Chestnut Avenue	Clayponds Avenue to Ealing Road		22/07/2013	26/07/2013	
Clayponds Avenue	Great West Road to boundary		22/07/2013	26/07/2013	
Springvale Avenue	Clayponds Avenue to end of road		22/07/2013	26/07/2013	
Crowther Avenue	Clayponds Avenue to Carville Crescent		22/07/2013	26/07/2013	
Clayponds Gardend	Clayponds Avenue to end of road (Clayponds Gardens western boundary)		29/07/2013	02/08/2013	
Footway	St Johns Road to The Woodlands		Isleworth	01/07/2013	05/07/2013
The Woodlands	Woodlands Road to end of road			01/07/2013	05/07/2013
Snowy Fielder Waye	Park Road to end of road (Snowy Fielder Waye)	Osterley & Spring Grove	29/07/2013	02/08/2013	
Northumberland	Hexham Gardens to Numberland Gardens		29/07/2013	02/08/2013	
Northumberland	Roxborough Avenue to junction Hexham Gardens		29/07/2013	02/08/2013	
Northumberland	Harewood Road to Roxborough Avenue		29/07/2013	02/08/2013	
Northumberland	Junction Musgrave Road to Harewood Road		29/07/2013	02/08/2013	
Warkworth Gardens	Great West Road to end of road (Warkworth Gardens)		29/07/2013	02/08/2013	
Musgrave Road	College Road to junction Wood Lane		29/07/2013	02/08/2013	
College Road	Ridgeway Road to Borough Road		29/07/2013	02/08/2013	
College Road	London Road to near speed hump		29/07/2013	02/08/2013	
College Road	Near speed hump to Ridgeway Road		29/07/2013	02/08/2013	
Grove Road	The Grove to College Road		29/07/2013	02/08/2013	
Avenue Road	London Road to Grove Road		29/07/2013	02/08/2013	

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Road	RSL Description	Ward	Planned Start Date	Planned Finish Date
Overton Close	Avenue Road to end of road	Osterley & Spring Grove	29/07/2013	02/08/2013
Augustus Close	High Street to near Ham Wharf	Syon	01/07/2013	05/07/2013
Brent Way	The Ham to Catherine Wheel Road		01/07/2013	05/07/2013
Mulberry Crescent	Field Lane to Mulberry Crescent T junction		29/07/2013	02/08/2013
Mulberry Crescent	End of road (Mulberry Crescent) to Field Lane		29/07/2013	02/08/2013
Beech Avenue	London Road to Hawthorn Road		29/07/2013	02/08/2013
Beech Avenue	Hawthorn Road to Hornbeam Crescent		29/07/2013	02/08/2013
Beech Avenue	Hornbeam Crescent to junction Maple Grove		29/07/2013	02/08/2013
Beech Avenue	Syon Mission Church to end of road		29/07/2013	02/08/2013
Hornbeam Crescent	Beech Avenue to Hornbeam Crescent T junction		29/07/2013	02/08/2013
Hornbeam Crescent	Start of road to end of road (Hornbeam Crescent)		29/07/2013	02/08/2013
Hazel Close	Hornbeam Crescent to Hazel Close		29/07/2013	02/08/2013
Maple Grove	Start of road (west) to end of road (east) (Maple Grove)		29/07/2013	02/08/2013
Maple Grove	Junction Beech Avenue to Maple Grove		29/07/2013	02/08/2013
Almond Grove	Junction Beech Avenue to Brambles Close		29/07/2013	02/08/2013
Almond Grove	Almond Grove T junction to end of road		29/07/2013	02/08/2013
Brambles Close	Syon Lane to end of road (Brambles Close)		29/07/2013	02/08/2013
Park Road	Snowy Fielder Way to Twickenham Road		29/07/2013	02/08/2013

## Footway

Road	RSL Description	Ward	Planned Start Date	Planned Finish Date

## Carriageway

Street Name	RSL Description	Ward	Planned Start Date	Planned Completion
New Road	Junction Brook Road South to Ealing Road	Brentford	24/07/2013	24/07/2013
Octavia Road	Howard Road to Unwin Road	Isleworth	23/07/2013	23/07/2013
Ridgeway Road	College Road to Osterley Crescent	Osterley & Spring Grove	24/07/2013	25/07/2013
Osterley Avenue	Thornbury Road to end of road		25/07/2013	25/07/2013
Bassett Gardens	Bassett Gardens T junction to Jersey Road		26/07/2013	26/07/2013
London Road	Rowan Road to Syon Lane	Syon	19/07/2013	22/07/2013
Ferney Meade Way	Start of road (west) to end of road (south)		22/07/2013	22/07/2013
London Road	Junction Twickenham Road to Teesdale Avenue		23/07/2013	25/07/2013

**Please note that all of the dates below are indicative and may change due to seasonal and other external factors.**

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**In future we will list below any works programmed in the previous month that have been delayed along with the new start/ end date and the reason for delay so you can see how we are performing on works in your area.**

Location	Location Description	Ward	Start Date	Finish Date	Reason

## **Additional Works in July**

**To be confirmed 11/07/2013.**