

# Update – Sept 2013 Central

## Welcome

This is the next edition of your monthly Area Newsletter. In it we explain what we've been doing in your community, the wider borough and how we have been performing in different areas.

## Hounslow High Street revamp to begin

Hounslow Highways will begin works on Hounslow High Street on September 30 to improve the appearance of the pedestrianised areas.

Works will include new seating, paving and trees, and will remove existing clutter to transform the appearance of the street and provide new facilities for outdoor events and performances.

The new-look High Street will be a more welcoming and accessible civic space at the heart of Hounslow.

The renewal of the High Street aims to transform the street environment, attract further investment and boost the local economy.



Hounslow Highways was awarded the contract to carry out the project and has been working closely with project officers at the Authority to bring the plan to fruition.

The construction programme is made up of two phases.

The first phase will see Bell Square (the area between the bend of Staines Road to the west and Bell Road in the east) upgraded with a completion date before Christmas.

The second phase is the rest of the pedestrianised area of the High Street, with works scheduled to start in the New Year.

## Core Investment Programme (CIP) – Progress till date:

We are now eight months into the five-year CIP programme and we have already resurfaced 74,317m<sup>2</sup> of footways (equivalent to over 10 football pitches), 175,959m<sup>2</sup> of carriageways and replaced 2,989 street lights and 1019 illuminated signs with LED lighting.

As part of CIP footway works, Hounslow Highways is offering a 20% discount on crossovers. The discount applies to properties that do not currently have a crossover. Properties with an existing crossover will have their crossover re-constructed as part of the works.



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## **Pedestrian management workshops demonstrate best practice in site set-up**

Hounslow Highways is leading the way in safe pedestrian management through a series of practical workshops.

Four 45-minute sessions were held at the Bridge Road Depot on 13 August with a total of 70 operatives and supervisors from Hounslow Highways and their sub-contractors.

Core Investment Programme Project Manager James Kavanagh and Traffic Management Project Manager Matt Gurney led the workshops and demonstrated how operational sites should be set up to use footpaths safely.

Three footpath scenarios were positioned around the depot, including one that demonstrated working around street light removal and installation, and one using a wheelchair.

James said: “Sometimes the safest option for operatives and the public was to close the footpath completely and direct pedestrians to the path on the opposite side of the road.”

He also highlighted the importance of ensuring sites were safe when crews put down tools at the end of the day.

Hounslow Highways Service Director Rob Gillespie said: “The quality of CIP works being carried out across the borough are of a high standard, but good work and site safety come hand in hand.”

Hounslow Highways will host a similar exercise over four days in September – Highways to Excellence. Those workshops will focus on customer service, how to interact with the public and residents while on site, best practice while on site, behaviour and areas for improvement.

110 operatives are expected to attend these workshops which will be refreshed and rolled out to new staff on a recurring basis.



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## Collaborative working a win for local residents

Hounslow Highways is ensuring improvement works in the borough are more efficient and less disruptive to residents and road users through collaborative working agreements.

The highways provider is partnering up with utility companies to share road space and carry out works at the same time to minimise disruption to residents and businesses.

It means roads will be closed less often and public money saved when carrying out repairs and changes to the network.

Hounslow Highways has also agreed to replace ironworks such as manhole covers on behalf of Thames Water when carrying out road surfacing schemes in order to avoid repeat visits to the same location with associated road closures.

Hounslow Highways Service Director Rob Gillespie said: “Joining up with other organisations and the work they do is more efficient for the utility companies, more efficient for Hounslow Highways, and it is a win for local residents.

“Any way to reduce disruption to residents while our huge programme of works takes place is a positive move.

“Given that we are carrying out works on 85% of the borough’s roads, 75% of the footpaths and 16,000 street lights in the next five years, it is important we work together.”

This collaborative approach was demonstrated last week when Cappagh Browne, a contractor for Thames Water, carried out footpath reinstatement works under a closure for street lighting installations in Hibernia Road.

## Hounslow Highways to the rescue

On Monday, 12 August, Hounslow Highways responded to a call out from Linkline to St Stephen’s Road.

Linkline had received reports that hoarding had been taken down and holes dug in the footway. Hounslow Highways attended within the hour and put barriers up to make the site safe for the public.

The following day an enquiry was raised for an inspector to attend the site and whilst on site they spoke to one of the workers and requested the footway and hoarding be reinstated. The inspector also raised a job to repair a section of footway that had been damaged by tree roots, not the works.



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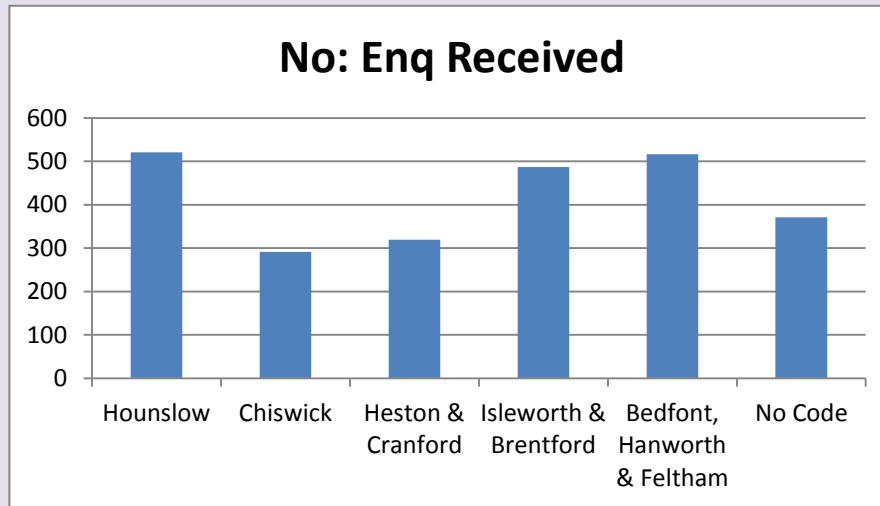
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or the London Borough of Hounslow call centre  
0208 583 2000



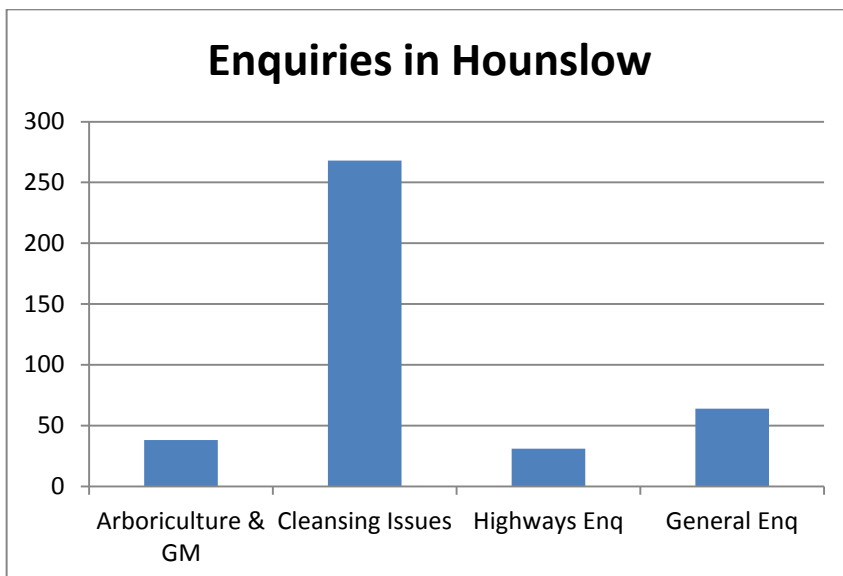
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## How did we do in your area last month?

Hounslow Highways received a total of 2,505 enquiries in the month of August compared to over 2,300 received in July. Hounslow received 20.79% of the total with 521 enquiries.



The majority of reports were regarding cleansing issues which included general street cleaning, illegally dumped waste, abandoned vehicles, graffiti and fly posting.



Fly tipping reports remain the highest reported issues on the network, with the operational hub receiving 253 individual reports from the cleansing enquiries received.

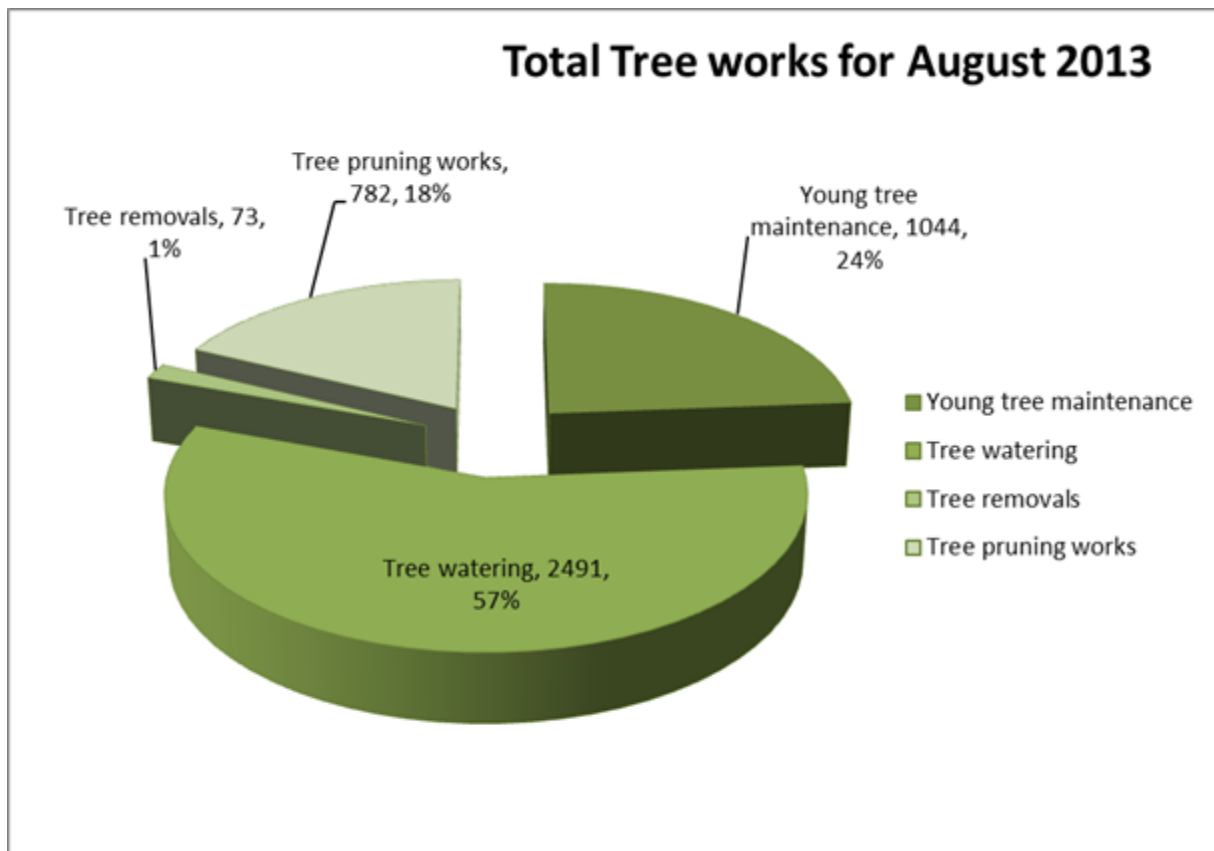
We also investigated and resolved 38 issues regarding grounds maintenance and tree enquiries, 20 for potholes, highways obstructions and blocked gullies, and 64 general enquiries regarding quality of service, information requested regarding the carriageway, footway works, cross overs, trade waste and anti-social activities on the network.



## Trees

The month of August was quite sunny and so with less rainfall young trees benefit from an occasional drenching, so there has been a focus on watering this month with 2,491 trees receiving water. Where needed, new alligator watering bags have been installed around the base of young existing trees which ensures that 30-40 litres of water is slowly administered to the roots. This also helps suppress weeds under the bag.

Young tree Maintenance works has been undertaken to 1044 trees which includes the removal of old stakes and ties and guards. The Clean sweep programme has continued along with other pruning works with low epicormic growth being removed to avoid obstructions to street furniture and maintain accessibility of the footway. Regarding tree removal works, some 73 Dead and dying trees were removed this month as part of the programmed works.



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## Grounds Maintenance

All grass cutting routes in Hounslow were completed in August. This marked the 10<sup>th</sup> cut of the season.

The tenth cycle for grass cutting is currently being completed and the verge edging has been completed. The edging programme has produced good results and information about the asset. There are some issues with the age of the verge and the topography. Some verges over time have 'build up' and the edge gradient has sloped towards the footway meaning the verge is higher than the footway. This will be monitored to see what the impacts will be in terms of cleansing, use of the footway and the requirement to maintain a defined edge.

The second weed spray commenced this month. Weeds have increased again in the borough due to good growing conditions. Consultations with the Keep Britain Tidy group have evidenced that other Authorities are also experiencing more weeds than seen in recent years due to the weather.

## Hedge trimming

Hedges that form part of the project network were trimmed in a total of 3 roads in the Central Area in August.

## Shrub bed maintenance

A total of 5 sites in the Central Area had shrub beds tended to throughout the month.



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## Works coming to your area in the next four weeks

Please note: All of the dates below are indicative and may change due to seasonal and other external factors.

### Footway

In August there were no schemes completed in the month as planned:

The following works are planned for September:

Street Name	RSL Description	Ward	Start Date	Finish Date
CLIFFORD ROAD	BASILDENE RD TO IVANHOE RD	HOUNSLOW WEST	09/09/2013	18/09/2013
FOOTWAY	CHARTER CRES TO BEAVERS LN		19/09/2013	26/09/2013
WELLINGTON ROAD	ORCHARD RD TO COOBBS RD	HOUNSLOW HEATH	03/09/2013	09/09/2013
HANWORTH ROAD	JCT HIBERNIA RD TO ROAD ROLLIT CRES		11/09/2013	18/09/2013
HANWORTH ROAD	ROLLIT CRES TO CROMWELL RD		20/09/2013	30/09/2013

### Carriageway

In August, 17 carriageway schemes were completed in the month as planned:

- 2 in Hounslow Central
- 8 in Hounslow Heath
- 2 in Hounslow South
- 5 in Hounslow West

The following works are planned for September:

Street Name	RSL Description	Ward	Start Date	Finish Date
KINGSLEY ROAD	DENBIGH RD TO SPRING GROVE RD	HOUNSLOW CENTRAL	22/08/2013	19/09/2013
LAMPTON ROAD	THAMESVALE CL TO JCT ALEXANDRA RD		17/09/2013	18/09/2013
LAMPTON ROAD	ELMSWORTH AV TO NEVILLE CL		23/09/2013	23/09/2013
HANWORTH ROAD	HIGH STREET TO JCT FAIRFIELDS RD		25/09/2013	26/09/2013
STAINES ROAD	GREEN LN TO ROMAN CL	HOUNSLOW HEATH	12/09/2013	12/09/2013
HANWORTH ROAD	ROLLIT CRES TO CROMWELL RD		13/09/2013	13/09/2013
WELLINGTON ROAD	AVONDALE GARDNS TO VICTORIA AV		17/09/2013	17/09/2013
HANWORTH ROAD	CLARENCE TERRACE TO JCT HIBERNIA RD		24/09/2013	24/09/2013
CENTRAL AVENUE	HEATH RD TO WOLSEY CL	HOUNSLOW SOUTH	09/09/2013	09/09/2013
WELLINGTON ROAD	THE GREENWAY TO JCT BATH RD	HOUNSLOW WEST	16/09/2013	17/09/2013



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## Street lighting

In August, 11 street lighting schemes were completed in the month as planned:

- 1 in Hounslow Heath
- 10 in Hounslow West

The following works are planned for September:

Street Name	RSL Description	Ward	Start Date	Finish Date
HANWORTH ROAD	ROMAN RD TO END OF ISLAND (HANWORTH RD)	HOUNSLOW CENTRAL	02/09/2013	06/09/2013
ALDERWICK DRIVE	ROMAN RD / LONDON RD TO END OF RD		02/09/2013	06/09/2013
PEARS ROAD	SCHOOL RD TO END OF RD		02/09/2013	06/09/2013
PEARS ROAD	INWOOD RD TO JCT SCHOOL RD		09/09/2013	13/09/2013
PEARS ROAD	JAMES STREET TO PEARS RD		09/09/2013	13/09/2013
PEARS ROAD	BRIDGE RD TO JAMES STREET		09/09/2013	13/09/2013
SCHOOL ROAD	ROMAN RD TO END OF ISLAND (L SPLAY)		09/09/2013	13/09/2013
SCHOOL ROAD	PEARS RD TO END OF ISLAND (L SPLAY)		09/09/2013	13/09/2013
JAMES STREET	REARS RD TO END OF RD		09/09/2013	13/09/2013
DEPOT ROAD	PEARS RD TO END OF RD		09/09/2013	13/09/2013
INWOOD AVENUE	INWOOD RD TO CHURCH ENT		09/09/2013	13/09/2013
INWOOD ROAD	NR EVERGLADES TO HANWORTH RD		09/09/2013	13/09/2013
INWOOD ROAD	LAYTON RD TO NR EVERGLADES		09/09/2013	13/09/2013
FAIRFIELDS ROAD	JCT INWOOD RD TO HANWORTH RD		09/09/2013	13/09/2013
GILBERT STREET	HIGH STREET TO JCT HANWORTH RD		09/09/2013	13/09/2013
HANWORTH TERRACE	WHITTON RD TO JCT BELL RD		16/09/2013	20/09/2013
LONDON ROAD	THORNBURY RD TO BRIDGE RD		23/09/2013	27/09/2013
FOOTWAY	ROMAN RD TO WORTON WAY		30/09/2013	04/10/2013
FOOTWAY	PEARS RD TO LONDON RD		30/09/2013	04/10/2013
ROSSINDEL ROAD	CROMWELL RD TO END OF RD (ROSSINDEL RD)		HOUNSLOW HEATH	02/09/2013
PENDEREL ROAD	CROMWELL RD TO END OF RD (PENDEREL RD)	02/09/2013		06/09/2013
ROLLIT CRESCENT	HANWORTH RD TO END OF RD (ROLLIT CRES)	02/09/2013		06/09/2013
HIBERNIA GARDENS	HANWORTH RD TO HIBERNIA GRDS	02/09/2013		06/09/2013
HIBERNIA GARDENS	RBT HIBERNIA GRDS TO RBT HIBERNIA GRDS	02/09/2013		06/09/2013
HIBERNIA GARDENS	RBT HIBERNIA GRDS TO END OF RD	02/09/2013		06/09/2013
COOMBE CLOSE	HANWORTH RD TO END OF RD (COOMBE CL)	02/09/2013		06/09/2013
WILLIAMS DRIVE	HIBERNIA RD TO END OF RD (WILLIAMS DR)	02/09/2013		06/09/2013
WILLIAMS DRIVE	WILLIAMS DR T JCT TO END OF RD (WILLIAMS DR)	02/09/2013		06/09/2013





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MAUVEINE GARDENS	WILLIAMS DR T JCT TO END OF RD (MAUVEINE GRDS)	HOUNSLOW HEATH	02/09/2013	06/09/2013
CROMWELL STREET	STAINES RD TO GROVE RD		02/09/2013	06/09/2013
CLARENCE TERRACE	DERBY RD TO HANWORTH RD		02/09/2013	06/09/2013
THOMPSON ROAD	CLARENCE TERRACE TO END OF RD		02/09/2013	06/09/2013
DERBY ROAD	HANWORTH RD TO END OF RD (DERBY RD)		09/09/2013	13/09/2013
VINE PLACE	BELL RD TO END OF RD		09/09/2013	13/09/2013
ANDERSON PLACE	HANWORTH RD TO END OF RD (ANDERSON PLACE)		09/09/2013	13/09/2013
CROSS LANCES ROAD	HANWORTH RD TO WHITTON RD		09/09/2013	13/09/2013
STATION ROAD	WHITTON RD TO HANWORTH RD		09/09/2013	13/09/2013
NEW ROAD	JCT ST STEPHENS RD TO END OF RD		09/09/2013	13/09/2013
LINDEN AVENUE	STATION RD TO END OF RD		09/09/2013	13/09/2013
ANGELFIELD	ST STEPHENS RD TO NR THE VICARAGE		09/09/2013	13/09/2013
ANGELFIELD	NR THE VICARAGE TO END OF RD		09/09/2013	13/09/2013
PARKSIDE ROAD	HANWORTH RD TO ARGYLE RD		09/09/2013	13/09/2013
ARGYLE ROAD	THE AV TO PARKSIDE RD		09/09/2013	13/09/2013
AVONDALE GARDENS	WELLINGTON RD S TO END OF RD (AVONDALE GRDS)		16/09/2013	20/09/2013
YEW TREE WALK	WELLINGTON RD S TO END OF RD (YEW TREE WALK)		16/09/2013	20/09/2013
BERESFORD GARDENS	JCT WELLINGTON RD S TO END OF RD		16/09/2013	20/09/2013
BROMPTON CLOSE	BERESFORD GRDS TO BROMPTON CL T JCT		16/09/2013	20/09/2013
BROMPTON CLOSE	START OF RD (E) TO END OF RD (W) (BROMPTON CL)		16/09/2013	20/09/2013
MARSHALL CLOSE	WELLINGTON RD S TO END OF RD (MARSHALL CL)		16/09/2013	20/09/2013
ROSEHEATH ROAD	WELLINGTON RD S TO END OF RD (ROSEHEATH RD)		16/09/2013	20/09/2013
COBBS ROAD	WELLINGTON RD S TO END OF RD (COBBS ROAD)		16/09/2013	20/09/2013
BEVERLEY AVENUE	WELLINGTON RD S TO END OF RD (BEVERLEY AV)		16/09/2013	20/09/2013
MIDSUMMER AVENUE	LB BDY TO MIDSUMMER AV T JCT		16/09/2013	20/09/2013
MIDSUMMER AVENUE	END OF RD TO MIDSUMMER AV T JCT		16/09/2013	20/09/2013
MIDSUMMER AVENUE	MUNSTER AV TO END OF RD		16/09/2013	20/09/2013
MIDSUMMER AVENUE	MIDSUMMER AV T JCT TO END OF RD (SB)		16/09/2013	20/09/2013
FRAMPTON ROAD	BOUNDARY TO END OF RD (FRAMPTON RD)		16/09/2013	20/09/2013
HEATHLANDS WAY	FRAMPTON RD TO LINSLADE CL		16/09/2013	20/09/2013
HEATHLANDS WAY	HEATHLANDS WAY T JCT TO END OF RD		16/09/2013	20/09/2013
HEATHFIELDS COURT	HEATHLANDS WAY TO END OF RD		16/09/2013	20/09/2013



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[www.hounslowhighways.org](http://www.hounslowhighways.org)  
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LINSLADE CLOSE	START OF RD (N) TO END OF RD (S) (LINSLADE CL)	HOUNSLOW HEATH	16/09/2013	20/09/2013	
DORNEY WAY	FRAMPTON RD TO END OF RD (DORNEY WAY)		16/09/2013	20/09/2013	
WRAYSBURY CLOSE	DORNEY WAY TO END OF RD (WRAYSBURY CL)		23/09/2013	27/09/2013	
PICKWICK CLOSE	DORNEY WAY TO END OF RD (PICKWICK CL)		23/09/2013	27/09/2013	
RAGLAN CLOSE	FRAMPTON RD TO END OF RD		23/09/2013	27/09/2013	
BERRY COURT	RANGLAN CL TO BERRY COURT T JCT		23/09/2013	27/09/2013	
GARRISON CLOSE	FRAMPTON RD TO GARRISON CL T JCT		23/09/2013	27/09/2013	
GARRISON CLOSE	START OF RD (N) TO END OF RD (S) (GARRISON CL)		23/09/2013	27/09/2013	
BEAULIEU CLOSE	FRAMPTON RD TO END OF RD (BEAULIEU CL)		23/09/2013	27/09/2013	
BRAMLEY WAY	FRAMPTON RD TO DRAYTON CL		23/09/2013	27/09/2013	
DRAYTON CLOSE	START OF RD DRAYTON CL (N) TO END OF RD		23/09/2013	27/09/2013	
DRAYTON CLOSE	DRAYTON CL T JCT TO END OF RD		23/09/2013	27/09/2013	
YALE CLOSE	BRAMLEY WAY TO END OF RD		23/09/2013	27/09/2013	
CRESTWOOD WAY	FRAMPTON RD TO END OF RD (CRESTWOOD WAY)		23/09/2013	27/09/2013	
CRESTWOOD WAY	CRESTWOOD WAY T JCT TO END OF RD		23/09/2013	27/09/2013	
FOOTWAY	DRAYTON CL TO NR CRESTWOOD WAY		23/09/2013	27/09/2013	
FOOTWAY	CRESTWOOD WAY TO LINSLADE CL		23/09/2013	27/09/2013	
ELMER GARDENS	BRIDGE RD TO END OF RD (ELMER GRDS)		HOUNSLOW SOUTH	02/09/2013	06/09/2013
MILLWOOD ROAD	PARK RD TO WHITTON DENE (MILLWOOD RD)			02/09/2013	06/09/2013
WHITTON DENE	ROSEBERY RD TO JCT WHITTON RD			09/09/2013	13/09/2013
WHITTON DENE	NR ALLOTMENT GRDS ENT TO ROSEBERY RD	09/09/2013		13/09/2013	
WHITTON DENE	WHITTON DENE AT MINI RBT TO NR ALLOTMENT GRDS	09/09/2013		13/09/2013	
WHITTON DENE	NR ALLOTMENT GRDS TO END OF ISLAND (WHITTON DENE)	09/09/2013		13/09/2013	
WHITTON DENE	RBT WHITTON RD AT MINI RBT TO HALL RD	09/09/2013		13/09/2013	
WHITTON DENE	HALL RD TO KNELLER GRDS	09/09/2013		13/09/2013	
WHITTON DENE	NR ALLOTMENT GRDS TO WHITTON DENE MINI RBT	09/09/2013		13/09/2013	
WHITTON DENE	KNELLER GRDS TO RBT RUGBY RD	09/09/2013		13/09/2013	
HEATH ROAD	MASWELL PARK RD TO JCT WHITTON RD	09/09/2013		13/09/2013	
HEATH ROAD	CENTRAL AV TO MASWELL PARK RD	09/09/2013		13/09/2013	
BRIDGE ROAD	WORTON RD TO JCT PAGET LN	09/09/2013		13/09/2013	
BRIDGE ROAD	JCT PAGET LN TO FARNELL RD	09/09/2013		13/09/2013	
WORTON ROAD	RIVERSIDE WALK TO BRIDGE RD	09/09/2013		13/09/2013	
BRIDGE ROAD	FARNELL RD TO ELMER GRDS	16/09/2013		20/09/2013	
HOUNSLOW GARDENS	HOUNSLOW AV TO END OF RD	16/09/2013		20/09/2013	



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## Additional Works in September

Scheme name / Location	Description of Works	Ward	Start Date	Finish Date	Comment
HTC south CPZ: Hibernia Road / Albert Road / Grove Road	CPZ extension	Central	30 August 2013	September 2013	Low value change project
CPZ: Osborne Rd / Stafford Road / EDE Close / Wellington Road North & South	CPZ / Waiting and loading restrictions	Central	October 2013	November 2013	Low value change project

