

Additionally, Hounslow Highways has also hosted engagement days through not-for-profit Enabling Enterprise, at its offices for local schools, including Cranford Primary School.



Cranford Primary touring Hounslow Highways' depot

Contact us

The fastest way to report something is via our new online interactive mapping tool at www.hounslowhighways.org (Contact).



Interactive Mapping

You can also ring us on 0208 583 2000.

We also operate a Lay Assessor scheme for residents wanting to improve their own area. If interested in joining or to find out more, please send an email to businessmanagement@hounslowhighways.org.

Heston & Cranford Area Forum

Summary

Hounslow Highways is the highways service provider working on behalf of the London Borough of Hounslow, responsible for maintaining the streets in the borough since the 1st January 2013 for a 25 year period. In addition to looking after and renewing the roads, pavements and street lighting, we also provide a number of other key services including street cleansing, winter gritting and tree maintenance.

In the last 3 years we have resurfaced over 115km of roads, renewed over 112km of pavements and installed over 14,000 new LED street lights.

Roads and pavements

Within Heston and Cranford, Hounslow Highways has resurfaced 111 sections of road and renewed 79 sections of pavements so far.

A further 32 pavement and 55 road schemes are programmed for this year.



Barnes Avenue pavements, Heston East



Cranford Lane, Heston West

Additional improvements so far

- A full upgrade of Chinchilla Drive on the Beavers Estate including changing the grassed verge to pavement, resurfacing the road and installing new street lighting
- Installing a zebra crossing on Cranford Lane near Berkeley Primary School
- Lining and playground improvement works in schools
- Full resurface of Cranford Lane .



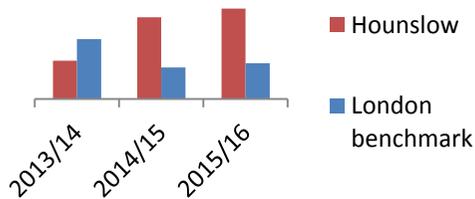
Pedestrian crossing, Chinchilla Drive

If you know of an organisation that needs improvement works, please tell them to get in touch with us via our website: www.hounslowhighways.org.

Street cleansing

Hounslow Highways has taken major steps improve the quality and efficiency of street cleansing. A significant part of this has been down to using data gathered from customer enquiries and from inspections carried out by officers.

These efforts have massively improved our scores in independent cleansing assessments carried out by Keep Britain Tidy (KBT). Hounslow has gone from one of the worst boroughs in London to above the London average in just three years.



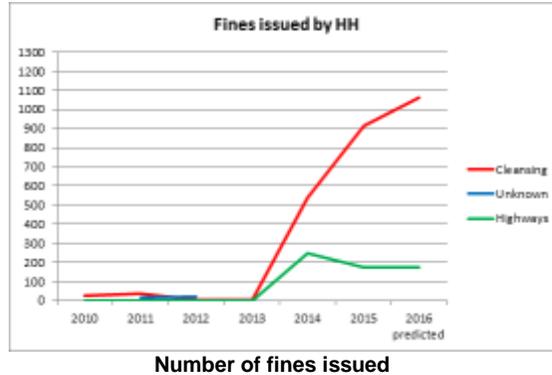
Hounslow is now above the London Average for cleanliness

Hounslow Highways was awarded “Quality Improvement Borough of the year” in the 2016 KBT awards for their continuing improved performance and for their links between cleansing and communications.

Enforcement

Hounslow Highways is making huge progress in the fight against envirocrimes, with 149 fines issued to date in the Heston and Cranford area since 2013. This is more than all the fines issued in the borough in the 8 years prior.

In addition, Hounslow Highways also enforces against illegal highway obstructions i.e. unauthorised skips and scaffolding. More information about our enforcement can be found on our website: www.hounslowhighways.org.



Hounslow Highways has carried out various community clean ups in the borough with businesses, residents associations, schools and other organisations. We are keen to work with the community in the Heston and Cranford Area and encourage those interested to contact us via our website: www.hounslowhighways.org.

The key issues still exist with illegally dumped waste in the borough and we need your help to report illegal activity to us for enforcement.

Environment

Hounslow Highways has a commitment to preserve the quality of and enhance the street scene.

In 2015, under the Mayor of London’s scheme, funding was received to plant new trees in areas of London with low tree populations.

Cranford ward had the lowest tree density in the borough at the time, so Hounslow Highways planted 40 new trees on various streets. An additional 15 trees were also planted at suitable locations in Heston.



New trees planted in Heston

Hounslow Highways offers a tree sponsorship scheme. More details can be found at our website: www.hounslowhighways.org.

Community

Hounslow Highways engages with pupils at schools throughout the borough to increase civic pride and encourage responsible environmental behaviour.

Hounslow Highways was a scenario provider at and sponsor of the Metropolitan Police’s Junior Citizen 2015 programme, which was held at Cranford Community College.

Over 2,500 children attended last year, including hundreds of students from schools in Heston and Cranford. They were presented on environmental responsibility and the consequences of littering and fly-tipping.



Officers at Cranford Community College